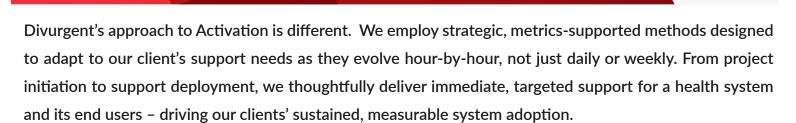


Activation Services



Plan. Communicate. Deploy.

Preparation | At-the-Elbow | Beyond-the-Elbow

The Divurgent Difference.

- · Strategic, responsive, and adaptive approach designed to organizational culture, needs & geography
 - · Cohesive, advanced support that extends 'beyond-the-elbow' for end-user sustainable adoption
 - · Ability to dynamically scale up or down and achieve predictable results using metrics in real time
- · Extensive peer-to-peer support aligned with specific departmental and demographical training needs



- · Command Center Establishment
- · Staffing Strategy Development
- · Communication Planning & Execution
- · Change Management Facilitation
- · Support Expectation Planning
- · Support Team Planning & Logistics



- · Support Deployment
- · Support Management
- · Logistics Management

- · Reporting & Support Allocation
- · Physician-centric Training



- · Help Desk Staffing & Support
- · First Call Resolution & Metrics Tracking
- · Organizational & Cultural Alignment
- · Dispatch Centers &
- **Centralized Support**
- · Advanced Support Modalities