

Microsoft Teams Adoption

Whether you're evaluating, implementing, or optimizing the Microsoft Teams platform, Divurgent's Teams Adoption Solution will cultivate a culture of collaboration across your organization and enable more productive virtual work. As your Microsoft Certified Partner, we provide data-informed insights that enable your organization to drive adoption and make the best use of Microsoft Teams.

Overview of the Solution



Tailored Training & Communication: Divurgent designs a program that fosters user education through customized, tiered training programs and outlets.



Data-Informed Approach: We leverage usage data to create personas of end users to target training efforts.



Scalable & Sustainable Solution: Our solution fits the needs of an individual workgroup or your entire organization. Also, our leave-behind tools enable you to operationalize the approach.



Business Process Orientation: Divurgent enables your organization to make decisions focused on people and processes, not features or functions.



Governance & Buy-in: We facilitate the creation of governance, rules of the road, and establish a strong stakeholder team to foster adoption from the top down.

TIPS & TRICKS TO DRIVE TEAMS ADOPTION

At-the-Elbow Support

Deploy 1:1 Technical Team support during implementation

Create a Teams FAQ

Distribute tips and tricks to allow End Users information on best practices

Host Lunch & Learns

Facilitate "lunch and learn" events on specific topics to help ease the transition

Teams-Related Help Desk Tickets

Monitor desk support tickets to capture areas of opportunity for these topics

Webinars

Weekly webinars to allow users to see live demos of how to use the tool

Communication

Create a constant stream of ongoing activities, challenges, and opportunities to advance efficiencies with the tool

About Divurgent

Divurgent is a solutions provider focused on what matters most to our client partners. We disrupt the typical value equation by using data-infused, flexible, and scalable solutions that demonstrate and quantify value for our partners.



Gold Datacenter
Gold Windows and Devices
Silver Collaboration and Content
Silver Messaging

Contact Us

For more information or to schedule a demo:

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