

IT Managed Services

Lean times call for lean teams, but a growing demand for technical support from your customers and staff means that you still need top-tier IT service. Divurgent's IT & Managed Services can help you augment your IT team with experts knowledgeable in customer support, cybersecurity, strategy, virtual work, and more. Reduce the hassle of juggling part-time and full-time staffing models, all under custom SLA terms that suit your bottom line. And Divurgent's partnership with Microsoft means that we have the resources to make it happen, using the powerful collaboration and productivity tools at the forefront of today's virtual workplace.

Services

Through a **complimentary 5-day Discovery Workshop**, Divurgent evaluates your current state, understands your organizational goals and outcomes, and designs a custom IT Managed Service Solution with the value-add benefits of Technology Advisory Services, to include IT Strategy, Technical Roadmaps, Preventative Intervention Opportunities, RPA efficiencies, and budget forecasting.



Technical Support

Help Desk: Tier 1 & 2 with escalation to Tier 3 on-site technical support

Imaging Maintenance

Desktop Support Services

Mobile Device Management

Patching and Vulnerability

Audit and Security monitoring



Resource Management

Procurement and Asset Management

Vendor Management and Issue Resolution



Virtual Work

Live Events: Reduce overhead by hosting digital events for your organization

Training: Leverage the power of collaboration tool sets to get your team up to speed remotely

Why Divurgent



Customized Managed Service Contracts and solutions that are scalable as needs change



Automated, intelligent AI chatbot that can act as Tier 1 & 2 of service desk / issue resolution



Microsoft Gold- and Silver-level Partner



Experience in technology management and support across highly-regulated industries

Value / Outcomes

- Reduce IT costs by up to 30%
- Allow your IT team to focus on higher value initiatives
- Increase Service Levels for End Users
- Improve communication and governance
- Increase Operational Efficiencies

About Divurgent

Divurgent is a solutions provider focused on what matters most to our client partners. We disrupt the typical value equation by using data-infused, flexible, and scalable solutions that demonstrate and quantify value for our partners.



Gold Datacenter
Gold Windows and Devices
Silver Collaboration and Content
Silver Messaging

Contact Us

For more information or to schedule a demo:

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